

November 21st, 2022

- JH's adult son came in at 11 am & greeted her in the dining room.
- They talked about the snacks he brought & about the different items he brought & placed in the room.
- The adult son ~~try~~ tried to tell JH who I was & the reason why I was there when I got up to help a client who had trouble walking.
- After going to the room JH's adult son told her they could not have "fun conversations" in my presence & she got upset. But I changed the conversation & JH was no longer upset.
- The adult son left at 12 pm. I left JH in the dining room at 12:30 pm. After I left the building, I witnessed the adult son leaving the building at around 12:31 pm.

November 23rd, 2022

- JH's adult son came in at 11:02 am & met JH in the dining room.
- They talked about their snacks.
- They talked about friends that he ^{he} stated were "ungrateful" because they do not send letters to her.
- They talked about uncles & cousins.
- They later went into the room & talked about snacks. JH's adult son mentioned that he wanted JH's bed differently.
- JH's adult son left at around 12:05 pm.
- JH stated "She has not been out of the facility & has missed all her doctor appointments for a month?"

November 25, 2023

J.H.'s adult son met her in the dining room after placing snacks in her bedroom.

- The adult son stated to J.H. "She gets paid to be here for three hours to watch us."
- The adult son stated "people need to talk to people & I can't talk."
- J.H. did not get upset after these statements.
- J.H.'s adult son mentioned that Titanic was on TV & they briefly talked about it.
- They talked about the snacks he brought.
- They talked about his green car.
- J.H.'s adult son stated to J.H. "I put your ice cream in your ^{freezer} ~~fridge~~ but these people removed & placed it in this fridge. it's like they always want to start something."
- J.H. ~~stated to~~ 's adult son stated to J.H. "I only get to see you for an hour, I've been trying to get you back home & these people keep fighting me. J.H. replied "I want to see you more, you're my son". J.H.'s adult son replied "That's right mother, I'm glad you want to see me more."
- J.H.'s adult son told her "You can take food that they give to you back to your room but not the food I give to you."

November 28th, 2022
• J.H.'s adult son came in at 11am & met her in her room.
- They talked about the stuff he brought her as he arranged them (potato chips, newspapers, ice cream).

- J.H. mentioned to the adult son that she felt but nothing hurts except for her legs. The adult son asked J.H. "did you hit your head?" She replied "no". The adult son did not mention anything else on the subject.

- They sat in the dining room chatting about their family.

- J.H. mentioned that she wanted to keep the ice cream, her adult son replied "Pam Blummer said 3 months ago you couldn't keep food in your room so they'll take it away", J.H. replied "One day I'm going to up a leave," The adult son replied "yeah I'm trying to get you back home."

- They talked about plants.

- They went back to the room, the adult son cleaned up & left at 12pm.

November 30th, 2022
J.H.'s adult son met her in the dining room at 11am.

- The adult son stated to J.H. "she was hired to listen to us, she got paid for that & she will be here after I'm gone"

- They talked about the snacks he brought (sandwich, chicken nugget, chocolate milk, cup of cookies & a potato chip [lays]).

- J.H. stated "I didn't tell her much, I didn't know she was here for that." The adult son replied "That's okay mother."

- They talked about the grandpa & dad.
- They talked about the house & he was showing her pictures.
- They talked about the other residents.
- He videotaped her while using walker & took pictures of her.
- He gave her hand sanitizers & gloves.
- J. H stated "I can't sit or stand straight"
- The adult son arranged the room & said his goodbyes to J.H.

~~November~~
 December^{2nd}, 2021
 J.H's adult son came in while J.H was getting physical therapy in the room.

- The adult son told J.H that he is no longer to bring food for her.
- The adult son brought snacks.
- J.H almost fell while walking with the walker & stated "I came gave out, I felt a pain on my back."
- The adult son stated to J.H "well you're away from home, you're away from me, so there's a lot you can't do here."
- J.H was asked by the adult son "Is there anything that bothers her?". J.H talked about how she sleeps well.
- The adult son ate the snacks.
- J.H asked the adult son why I was there & he whispered something inaudible.
- They talked about "Jell?"
- The adult son stated "that's wrong, they have to do what you say"

& not whatever they want."

- The adult son stated "I'm trying to take you out for day trips"
J.H. replied "It's hard for me because I'm trying to stay in the middle"

- J.H. stated "This is ruining your life". The adult son replied "It's not but we used to have fun until ~~eg~~ a year ago. I'm fighting for you mother."

- They whispered many inaudible phrases.

- Lunch was brought to J.H. because she did not eat anything.

- The adult son left at 12:16pm after being reminded of the time.

- December 5, 1955
- J.H.'s adult son met her in the dining room.
 - He brought snacks & a sandwich for himself.
 - He stated "Pam Bloomer doesn't allow me to bring food" J.H. replied "What? I can't eat your food? She barely comes here, I just got what she looks like," The adult son replied "She's like 5'5, short hair"
 - They started ^{Talking} about a person named "Mimi".
 - The adult son stated "I'm not allowed in the room as long as someone is there, I'm fighting in". J.H. stated "What's her name a gain?", the adult son replied "Pam Bloomer"; J.H. replied "I can go as far as I'm concerned".
 - The adult son handed a typed 400 pages & double-sided letter to J.H. & then stated "I will take it with me when you're done reading it?"
 - While reading the letter J.H. said "What did she say about you?". The adult son was hesitant in replying & said "nothing mother."
 - The adult son took the letter back & placed in his bag.
 - While going back to her room, J.H.'s adult son stated "I would love to take you out but they won't let me."
 - While in the room the adult son showed J.H. what she brought her (Christmas card & a glower).
 - J.H.'s adult son stated "It's 12, I have to go, they'll cut their points if I go pass 12"
 - The adult son left & J.H. was taken to the dining room for her lunch.

- After reading the letter J. H held her son's hand. They held hands for about two minutes.
- J. H's reaction to me did not change until I left, she stated "Are you going to be here all day or when will I see you again?"

December 7th, 2022

- J. H's adult son came in at 10:58 am & met J. H in the room
- He brought gloves, magazines/newspapers & lunch for himself.
- The adult son addressed me & said "Do you want to tell her why you're here or can I tell her?" I replied & stated "It's your conversation between you & your mother I can't tell you what to say or not to say". The adult son told J. H "Well Brandy here told Pam Bloomer about the letter I brought on Monday & Pam told my lawyer..." J. H cut him off by asking "Who's Brandy?" & the adult son pointed to me & said "She is, she gets paid to listen to our conversations since the staff here can't spy on us anymore & she has to report back everything". J. H replied "Oh that's some crap."

- The adult son pulled a letter/christmas card out & told me "Do you want to read that because..." I cut him off & said "No thank you, please if you have anything to tell me, you can do that after 12 pm."
- The adult son told the mother to take her socks off & took pictures of her legs & feet.
- J. H did not change toward me but looked a little upset.

[Continuation of December 7th, 2022]

- J. H. asked "Well do you want to go to the dining room?" The adult son replied "No, I prefer to stay here". The adult son addressed me "Can you put in your report that Pam Bloomer does not allow me to call my mother & that she has not been to one doctor's appointment for 4 months & that my lawyer can't even see my mother's medical record" I replied "Please interact with J. H. instead of me, this is your time to be with her, you can address me after 12pm".
- The adult son pulled his lunch & started to eat in the room & addressed his mother "mother do you want to go home?" J. H. replied "I would love to, to miss it". The adult son addressed me "put that in your report". I did not say anything to that.
- They started talking about his trips to Africa & around the world & animals he saw.
- The adult son was showing pictures from his phone to J. H. & turned the phone to me by saying "Do you want to see it?" I declined by saying "no thank you". He kept showing her pictures & videos & addressed me again "Do you want to verify?" I replied "No, this is between you & your mother, I don't need to verify anything, please don't ask to show me pictures on your phone again".
- J. H. did not have any reaction & kept talking about the pictures & videos.
- At 11:53am, the adult son placed a phone call using his phone & started "Hi Melissa can I talk to [inaudible name]?... Well I know you goes to lunch from 12 to 1, let him know that I would like to talk

[Continuation of December 7th, 2022]

to him this afternoon... Oh bye!"

- at 12:03pm, the adult son stated "well mother I have to go, go ahead & eat lunch, we can't eat lunch together because Pam Bloomer won't allow me & said that food made your feet like that". J.H. replied "Oh she can go jump somewhere".

- After saying his goodbyes & J.H. started walking to the dining room, I offered to the adult son some prints out about healthier food low on sodium to bring for J.H. & tried to educate him. But the adult son cut me off & gave me the prints out back "You can keep those, I bring her whatever, I'll talk to my lawyers, you can put that in your report" I replied "Are you denying everything I'm giving & telling you?" He replied "No that in your report" & left.

- J.H.'s attitude did not change toward me in the dining room & she was waiting for her lunch while sitting & chatting with others. She did not look upset.

December 9th, 2022

° J.H.'s adult son met her in the dining room at 11:07am.

- They talked about newspapers/magazines & a shoe from that he brought for J.H.

- They talked about Pam Bloomer; J.H. stated "what was that lady again?" The adult son stated "Pam Bloomer", J.H. replied "She looked at my shoes & it seemed like she ordered new ones we sat down & talked, I think she might have missed the bus." The adult son stated "Well she has a white [inaudible] & her husband is a lawyer".

[Continuation of December 9th, 2022]

- They talked about cemeteries.
- While the adult son was eating, he stated "I know it's rude mother but I'm not allowed to bring you food because they claim they make your feet swell, if I don't follow the rules I don't get to see you", J.H. replied "Oh who said that", the adult son replied, "Pam, Pam Blommer".
- The adult son stated "She's not needed, you pay her to look to us, you pay her by the hour" after J.H. stated "This lady looks at my legs from time to time".
- They talked about someone named Lucky/Legee & he stated "he's not your guardian anymore".
- J.H. stated "There's a nice lady that looks at my legs but I don't want you to be interrupted." The adult son replied "last week it was a man but no I have an assigned time".
- At 11:30 pm, the adult son stated "Let's go to your room now", J.H. replied "Well is that allowed? Are you allowed?" the adult son replied "yes, let's go mother". J.H. stated "Can't we sit here?" the adult son replied "Yes but let's go mother, I want to show you what I bring for you".
- In the room she showed her the flowers, cards (Christmas card), and gazines.
- They talked about the layout of her room & the flowers.
- The adult son pulled up the tight area of J.H.'s pants & took pictures.

[Continuation of December 9th, 2022]

- The adult son asked "Did you say your back hurts?" J. H. replied "no I feel pretty good" The adult son replied "Which area you said hurt earlier mother?" J. H. stated "Oh I don't know... ^{right now I} feel good".

- At 12 pm, the adult son stated "I've been trying to get you a walker so you don't have to bend over like you do with this one." J. H. replied "I can stand straight up, I just can't get up & start walking right away", the adult son replied "well it doesn't matter we can always try" J. H. stated "I like this one, why spend more money?" J. H.'s adult son replied "well no mother, they already have them here, they just have to bring them upstairs".

- At 12:06 pm, the adult son said his goodbyes & left.

- J. H. walked to me & said "Thank you for waiting, I like your company but I wanted to talk to my son first, he has limited time, Are we going to have lunch together?" I replied "It's fine, I will have my lunch at 2pm, lets walk to the dining room".

- J. H. got to the dining room using her walker, her gait was stable & she sat down to eat.

December 12"; 2011

- I came in at 10:22 am & the adult son was walking into the building.
- I went to J. H.'s unit but the adult son was not in the unit.
- I met J. H. in her room & we walked down to the dining room; She stated "It's nice to see you again, I like seeing your face" She was very welcoming & her gait was stable while walking with the cane. I asked her if she had any pain or trouble walking, J. denied any pain but stated the walker helps her.
- J. H.'s adult son met J. H. at 10:56 am & asked to see J. H. because he was stated by him "have an appointment that I can't get out of". I stated "I will contact Pam but since I'm already here, go ahead".
- While J. H.'s son was there, her gait & ability to walk changed drastically & stated "I can't walk". She was quickly taken to a chair.
- The adult son asked me "Can I take her to the room & talk there, since you're here" & I replied "If it's for privacy, let's go to the other end of the dining room instead".
- He showed her videos/pictures on his phone & J. H. was really happy to see them.
- The adult son took a smiling picture of J. H.
- At 11:01 am the adult son said his goodbyes & left.

December 14, 2022

J. H.'s adult son met her in the dining room

- She was talking about her new shoes that were brought to her.
- The adult son stated "I want to sit down & have my lunch. I can't bring you food because I'm not allowed".
- They talked about pictures & videos he was showing her from his phone.
- The adult pulled out papers & stated "mother since you can't go out & get me a card for Christmas, I want you to write down what you want, write the date" J. H. replied "Ok that's a good idea, I will" The adult son replied "write it now"; J. H. replied "Does it have to be now? I have to think about it" J. H.'s adult son replied "I would like that, to take it with me & have it forever"

- The adult son stated "you could write things about being in the house, you know, things you want to fulfill" The adult son stated "Tell me & write what you would like, you'd like to go to dinner? you want a phone so I can call you, you want to go home, you know things you'd like"

- The adult son stated "well don't you want a phone in your room? write it, these are stuff I can get you if you write them."

- As J. H. was asking him "what else?" The adult son was reading the letter & stated "put it in simple words" & pulled out another blank sheet of paper so she could start over

The adult son stated "Friday you'll write another one & I'll take this one with me, let's head to the room" He placed the letter in his bag & they

[Continuation of December 14th, 2022]

- In J.H.'s room, they talked about what he brought (flowers, Christmas cards & magazines).

- At 12:04 pm the adult son said his goodbyes & left.

- J.H. walked to the dining room using her walker; Her walking was stable & she had no trouble on the way, she sat down & waited for her dish.

December 16th, 2022

• J.H. was in her room when I came in.

- She was agreeable & welcoming, & we walked together to the dining room; She used the walker & her walking was stable.

J.H.'s adult son met her in the dining room at 14 am.

The adult ^{son} said "It's cold outside & I brought lunch but I'm not allowed to bring you food so I'll eat by myself".

The adult son stated "I've been trying to get you a chair for the shower, your left leg is weak because you don't walk or exercise" J.H. replied "well I don't have any trouble but you know I just have to be careful when I walk around";

The adult son stated "Sunday, not this Sunday, is Christmas & I don't know if Pam Bloomer will let me see you, I'm trying to get you out of here, Jill dumped you in this place..."

J.H. cut off the conversation & started talking to a staff that brought plates to the dining room.

J.H. stated to the adult son "I thought it was [inaudible], the adult son replied "No that was [Lucky/Loggy (inaudible name)], I got him fired because he was corrupt, but that's not him".

They started talking about her interactions with the different residents.

• After eating his lunch, the adult son pulled out paper that were

[Continuation of December 6th, 2022]

Blank & said "mother I want you to write me a christmas letter, since you can't go out..." J.H. cut him off & stated "I thought I wrote one for you already?" The adult son replied "yes, but in this one I would like for you to write what you'd like, like places you'd like to be at, things that you miss, you know things like that", J.H. started writing.

- The adult son stated "put the date, it's december 16th 2022"
After writing for a while, the adult son stated to J.H. who was writing "Don't sign it like that, write mother or mom"

J.H. stated "Sorry for that, did I write enough, want me to start over?"
The adult son replied "Lets try again on monday" & took the paper/letter away & placed it on the suitcase he brought.

- The adult son stated "Lets walk to your room"

- As they walked back, J.H. walk was stable.

- In the room, the adult son stated "I will be giving a call to my lawyer, your left leg is weak, you don't have your compression sock on, your leg is swollen, that is disgusting, I'm going to talk to the director, this is elderly abuse... you write this (talking to me) in your paper. These people are taking money out of me & that's elderly abuse."

- J.H. replied "Please don't get into those people business, I try to not get in between anything, I'm fine Arthy"

- J.H. had her compression socks on the entire time & I pointed it out to the adult son & J.H. stated "I pull them down so they feel comfortable but I can't pull them back up". The adult son said his goodbyes & left at 1:52 am. I rolled the socks up & walked J.H. to the dining room.

December 19th, 2022

• J.A. was in her room when I came in; she was welcoming & said "It's so nice to see you again?" She was walking around in the room w/o her walker & her walking was stable.

J.A. had her compression socks on.

- J.A. mentioned she was worried because someone told her she will be moving out soon but "I like this room but if someone ^{stated} told me that, I understand but I really like my room". I asked about who might have told her that but J.H. stated "let's not dwell on that".

• J.H. adult son met J.H. in the dining room at 11 am & mentioned that he had a big present in her room.

- The adult son asked J.H. "How's your left leg, is it still weak?" J.H. replied "no".

- They talked about going outside & shoes.

- They talked about me.

- They talked about pictures he was showing her on his phone.

- They talked about her feet & the adult son stated "Your left leg is swollen, I've been complaining to my lawyer, the Pam Bloomer doesn't do anything" & J.H. replied "No need to get upset & put yourself out there", the adult son stated "I got Jorge fired after 7 months, you know what happened mother, you know when people can't take care of their lives they go to court so they can assign someone to do their jobs for them & this is what Joe did, that's why you keep getting good news. You're lucky I don't have a wife, kids or pets" & J.H. said "I'm thankful for you"

[Cont. of December 14th, 2022]

- At 11:44 am, the adult son asked J.H. to head to the room so he could show her the Christmas tree & decorations he brought her.
 - J.H.'s walk was stable while using the walker & going back to the room.
 - While in the room they talked about what he brought.
 - At 12:04 pm, the adult son said his goodbyes & left.
 - J.H. walked back to the dining room to chat with me & have her lunch.
-

J.H. & the adult son were in her room with the door closed when I came in. I greeted him & asked at what time he came in & the adult son replied "everything is arranged already". It was 10:33 am when that conversation took place.

- J.H. had her socks down & the legs of her pants up.
- They talked about pictures he printed for her, the gifts he brought wrapped for her in Christmas bags. He also brought her many letters.

J.H. looked at me & stated "I'm happy you're here even if I can't remember who you are!"

As I took a phone call I heard the adult son switch the conversation from family pictures to "She's the one that snicks [inaudible]". The adult son quickly changed the conversation back to pictures when I came back in the room.

- At 11:30 am the son was preparing to leave & stated "I may or may not see you Friday mother, depending on what happens" & J.H. replied

[Cont. of December 21st, 2022]

"Do you have to go now? What are you doing this afternoon?"

The adult son replied "I have a couple appointments for the court date"; J. H. stated "Drive slowly & don't be in a rush" & the adult son replied "& hopefully Pam Blosser lets me see you". They said their goodbyes & he left at 11:33 am.

- As J. H. & I were walking back to the dining room, she was using her walker & her gate was stable, she mentioned to me "I'm sorry you had to wait for so long, my son is going to court & these people are so unfair toward him". I reassured J. H. & we started talking about when she started dating her late husband & the few times they had together.

- As I was leaving I asked the staff at what time the adult son came in & they said it was at around 9:45 am or 10 am & that he came to the dining room with J. H. & took her back to the room.

December 23rd, 2022

- J. H.'s adult son met her in the dining room at 11:04 am.
- The adult son brought two bouquets of flowers & then asked J. H. to write a Christmas letter for him because "the weather will be bad on Christmas & I don't know if I'll be able to drive down here" as stated by the adult son.
- The adult son asked J. H. "How's your left leg?" & J. H. replied that both of her legs were okay.
- At 11:24 am, the adult son asked to go to the room & they headed there.

[Cont. of December 30th, 2004]

They were talking about the things he brought & things that happened in the past & J.H. stated "I wanna see home again, I don't know if I want to be here for long" & the adult son replied "me too mother, I want you home".

The adult son brought a white board & stated "you can write messages in here" & showed her how to use it.

• At 12:01 pm the adult son was saying his goodbyes & J.H. stated "Do you have to go?" & the adult son replied "Yes I have to follow this stupid rule" & J.H. said "Okay be careful out there"

• The adult son said his goodbyes & left at 12:04 pm.

• J.H. & I walked back to the dining room ~~assessing~~ assessing her care; her walk was stable & the swelling on her legs are noticeably going down.

December 26th, 2022

- J. H.'s adult son met her in the dining room at 10:58 am.
- The adult son stated "Merry Christmas mother, sorry I couldn't be with you yesterday, Pam Bloomer didn't allow it."
- They started talking about siblings rivalry.
- The adult son asked J.H. "Did you at least have a nice dinner yesterday?" J.H. replied "Well no, I don't remember, everybody was in their rooms."
- J.H. talked about how nice it would be to have a TV to watch her favorite movies such as "Titanic".
- The adult son stated "I've been trying to get you a chair for the shower for 2 months now; mother I'd like you to write me a letter since you couldn't get me a letter for Christmas" J.H. replied "Christmas was last week wasn't it?" * The adult son replied "well yesterday but you can still write me one since you couldn't get me anything for Christmas"
- The adult son told J.H. "Write the date, today is the 26th... December 26th, 2022. You can write the things you miss, things you'd like, like going to the restaurant, things like that:"
- After writing for a while, J.H. stated "Is that good?" the adult son replied "It's alright, keep going"
- J.H. asked the adult son "How do I sign this one?" The adult son replied "You're my mother, sign it as my mother"
- The adult son stated "let's go to your room" & they started heading there; "How's your left leg is it still weak?" asked the adult son & J

Cont. of December 26th, 2001

plied "no."

The adult son found chocolate in J.H.'s drawer & stated to me "Just so you know I found this in her drawer" & J.H. replied "I got it when you were here Arthur". The adult son turned to J.H. & said "No, I didn't give it to you mother", I stated "Oh, I'll ask the staff". The adult son told J.H. "I'm just making sure that she knows it wasn't me mother" & J.H. replied "She's not paying attention to you ~~mother~~, she's just calmly sitting there" & the adult son replied "You'd be surprised about what's being written" & J.H. replied "Well she's not doing anything right now & we're not doing anything illegal".

The adult son said his goodbyes & left at 12:02 pm.

January 4th, 2023

- The adult son met J.H. at 11:05 am in the dining room.
- They talked about her legs.
- They talked about the Shower chair.
- They talked about pictures he was showing from the adult son's phone.
- The adult son was showing something, a letter-like item to J.H. & he stated "tell me when you're done reading this page" & J.H. replied "Can I keep this?", the adult son replied "no!"
- They talked about Pam Blomer.
- He brought a Bible & was reading it with J.H.
- They glanced my way & J.H. stated "she did?" & the adult son whispered "she works for Pam too!"
- The adult son whispered many inaudible things.
- The adult son stated "Remember how we used to have phone calls twice a day, Pam Blomer cut that off, all the money they're paying her & the sneaky one is coming from your bank account"
- The adult son stated to J.H. "my life is dependent on you" & J.H. replied "well it shouldn't be..."
- The adult son stated "It's hard to your room" & J.H. whispered "Well what about her?" & the adult son replied "She'll follow"; J.H. stated "will she keep listening to what we say?"

Cont. of [January 4th, 2023]

- The adult son brought J.H. flowers & magazines.
- at 12:01 pm the adult son stated "I'll see you Friday, in two days"
J.H. replied "You don't have to come this much, live your life"
& the adult son replied "No, I want to be with you, I'm trying to get more days" & J.H. replied "ugh I hate that you have to go through this"
- at 12:05 pm the adult son left.

January 6th, 2023

- The adult son met J.H. in the dining room at 11:02 am.
- The staff asked us not to occupy certain tables & to use the ones on the sides instead. I asked the adult son "Would you rather be in her room or one of the tables" he chose the table.
- I sat on the next table over & the adult son stated "We'll talk loud enough so you can hear, how useless, she's useless"
- The adult son stated "last time I was here, I didn't see the many flower vases I brought you" & J.H. replied "She said she would look into it for me"; The adult son replied "No, she won't, she's useless"
- They talked about the residents
- They talked about the husband's death anniversary that's coming up.
- They talked about her legs.
- J.H. mentioned Jill & the adult son replied "She only lives 10 minutes from here" & has the same amount of days as me, yet she

[Cont. of January 6th, 2023]

doesn't visit you & I live in away."

- They talk about a specific resident that they stated "She goes in your room all the time & takes your stuff".

- J.H.'s gait changed & she had trouble walking compared to this morning; she had no trouble walking & did not complain of any pain.

- At 12:12 pm the adult son said his goodbyes & left.

- The adult son gave J.H. the walker because she had trouble walking but after the adult son left, J.H. stated that she didn't need the walker & walked to the dining room using her cane instead.

January 9th, 2020

- The adult son met J.H in the dining room at 10:59 am.
- The adult son stated, "Good morning mother, look how swollen your left leg looks, I've made several report about the abuse", J.H "Well, no it's from the socks being tied up", the adult son replied "well no, it's so swollen, & I won't tolerate that! Did you get that Brandy? It's abuse, & they kept you here"; J.H reply "I eat good, I feel good, I feel fine here" & the adult son replied "No mother, you're kept here, kept! you're not allowed to go home" & then the adult son addressed me again "Put that in your report Brandy". J.H sighed & I didn't react to the adult son at all nor said anything to him.
- They talked about the weather.
- They talked about pictures he was showing to her from his phone & stated "I will print them out for you mother, so you can have them".
- I got up to take a phone for that lasted less than one minute & when I came back, J.H stated to him "Are they making your life miserable? Is it hard for you? Are they doing anything to the house?", the adult son replied "Well yeah, I can't really talk now, I have lawyers & the only way they communicate is through papers & reports".
- The adult son stated "I went to your room before I came in here & I was stopped & told not to go in, I can't even put my coat in there" J.H replied "That's ridiculous!"
- They were talking about a resident & how she took advantage of her.
- They talked about how they want a phone in her room.

[Cont. of January 9th, 2023]

- They talked about how well he's taking care of the house while she's absent.
- At 11:46 am the adult son stated "let's go to your room mother"
- The adult son was told by the staff that he has a court order to not go in there.
- The adult son stayed in front of J.H.'s door & stated "how many people are watching me? Son of a bxxch!"
- The adult son stated he was going to file a report at the police station.
- The adult son was only addressed once by a staff about going into her room.
- The adult son left & said his goodbyes at 12pm.
- J.H. used a cane & had no trouble while walking nor complained of pain.

January 11th, 2023

- J.H.'s adult son met her in the dining room at 10:58 am.
- The adult son greeted J.H. & mentioned that she did not have her feet socks on & stated that he'll make a report about it.
- J.H. stated "no need to go look for people who'll add trouble to your life", the adult son replied "no mother, your guardian, Pam Bloomer is supposed to be on top of these stuff" & J.H. replied "I rarely see her, she'll sit with me for five minutes & then leaves," The adult son replied "Yeah! That's Bloomer for you, she's useless."
- They were looking at pictures that the adult son brought, J.H. turned a

[Cont. of January 15th, 2023]

round to show me a picture; The adult son started mumbling words under his breath & sighing. I redirected J. H.'s attention toward the adult son.

- They were talking about J. H.'s late husband & she stated that she wanted to visit the cemetery & the adult son replied that she is allowed.

- At 11:56 am, they walked down to J. H.'s room; The adult son handed over nothing he brought to J. H. from outside the door.

- At 12:01 pm, the adult son said his goodbyes & left.

January 15th, 2023

- The adult son met J. H. in the dining room at 11 am.

- They greeted each other & talked about what he brought her.

- J. H. stated "I didn't see you come in, I wish I could greet you outside"

The adult son replied "me too, but you're not allowed outside, this Pam Blומר won't allow it". The adult son stated "I didn't bring more flowers because they stole your vases, they always steal your stuff, the staff stole the food I used to bring in your room".

- They talked about quality of the vases.

- The adult son stated that he was not pleased about J. H. not having her compression socks on.

- At 11:40, the adult son stated "in 10 minutes we'll walk back to your room & then I'll go", J. H. replied "Oh you have to leave already?", the adult son replied "yes, I only get an hour"; J. H. stated "This Joge guy said so?"; the adult son replied "no, I got Joge fired, now you have Pam Blומר, I'm not

[Cont. of January 13th, 2023]

to get her fired too, she's worthless".

At 11:54 am they headed to the room & the adult son helped J.H. fixed what he brought her from outside the room.

At 11:57 am the adult son asked J.H. for a hug & whispered inaudible things to her; J.H. replied "I wish I could use a backdoor, oh crap!"

At 12pm, they said ~~their~~ goodbyes & the adult son left.

- January, 16th, 2023
- At 11:25 am, the adult son met J.H. in front of a private dining.
 - They greeted each other & I was told to sit outside.
 - They talked about the weather.
 - They whispered for about 5 minutes.
 - They talked about the weather again.
 - They whispered for a while.
 - They talked about the weather again.
 - They went back to whispering.
 - They talked about cats.

- At 12:03 pm, the adult son went into J.H.'s unit.
- At 12:11 pm, the adult son noticed that J.H. was getting upset after he told her "I'm not allowed in" & he left.

January 18th, 2023

At 10:58 am, the adult son met J.H. in the private room. The adult son requested me to go outside & stated "I'm tired of you harassing & getting my mom upset". J.H. replied "Why are you being mean to her?" I replied "I'm here to do my job" & took my phone to explain the situation to the guardian; I was told to sit wherever I could be able to supervise them properly. I sat on a chair away from them.

J.H. asked again "Why are you being mean to her?", the adult son stated "I see that you don't have your socks again"; the adult son was informed that they were discontinued; The adult son went on talking about that J.H. is being abused.

• J.H. stated "This room is nice" the adult son replied "well this is the room they chose for us to have our meeting because the director of this place found out that the staff were spying on us & listening to our phones' conversations, now they have someone shadowing over us", J.H. stated "do you know who that is?", the adult son replied "yes, she's behind us" & J.H. looked at me.

• J.H. stated "I always stand up for you & for me when needed..."

The adult son cut her off & replied "no you don't mother, you never did that", J.H. replied "You don't think I stand up for you? &..."

The adult son cut her off & stated "you do mother, you know you can always count on me & I'm trying to get you out of here or go out";

J.H. replied "I want to go to the beach & the shore".

• J.H. mentioned how beautiful the flowers he brought for her are & stated "you're doing a beautiful job at making me happy, I wish you took more time for yourself", the adult son replied "I'm retired now, I don't mind spending all my time with you, I'm trying to get you back home & you will be back home".

• They talked about "Jill" & the adult son commented that "Jill" doesn't do all the things that J.H. mentioned truly.

• At 11:50 am, the adult son asked J.H. to start walking to her room together.

• At 12 pm, the son told J.H. to get out of the room so he could say his goodbye; J.H. stated "well come give me a hug", the adult son replied "no I can't, Pam Blamer won't allow it & people make lies too". J.H. replied "what's up with that Pam? when I see her I'll tell her off", the adult son replied "well exact mother", He see

[Cont of January 18th, 2023]

he would see her Friday" two days after today" & J.H. replied "Arthy I don't want you wasting your time coming here, I know Fridays are very busy for you, you could visit your friends & take some time for yourself", the adult son replied "No mother, I want to do this, I live for you". The said their goodbyes & he left.

- J.H. invited me into her room & asked me if I was allowed & stated she didn't want me to get in trouble, I assured her that I was fine; J.H. stated "I'm sorry you have to hear & go through all of this because of me" I reassured her that I was fine & we walked to the dining room together.

January 20th, 2023

- At 10:58 am, the adult son met J.H. in the private room.
- As they were greeting each other, I went to sit on a chair away from them & J.H. stated "Oh where is she? where did she go" I replied "I'm right here, it's okay" & J.H. replied "Oh you changed seats, you don't have to go that..."; The adult son cut her off & stated "No mother she'll be back there. I brought you a calendar but I'm not allowed in your room, we used to eat lunch together but Pam Bloomer said I cannot bring you any food whatsoever". J.H. replied "What Pam is in charge? or friend of Jill?", the adult son replied "No she's not in charge of nothing, she's just you pardon & Jill is as corrupt as them" then the adult son turned around to address me "I hope you got all of that", I did not address the adult son back.
- The adult son started showing to J.H. the flowers he had brought to her; I talked about magazines & the pictures on their.

At 11:40 am, I was told that the adult son was involved in a car accident.
The adult son did not come before 12 pm.

January 25th, 2023
At 10:58 am, the adult son met J.H. in the private room.

The adult son signaled to me w/ his finger to "come here". He quickly handed me a paper & stated "This says you're not allowed in there & it's over". I went outside to call my employer & the gardian & I was told "no, you're allowed in there". I did not get to read the paper the adult son had brought & I went back inside & sat on the corner as usual.

The adult son stated "I miss having lunch in your room", J.H. replied "I do too"; The adult son replied "We used to talk on the phone but now you can't even have a phone in your room or a TV", J.H. replied "uh I don't know if it's because I'm bored but I don't care about these stuff anymore"; the adult son replied "Well it's because you don't go outside".

They talked about going to the cemetery.

The adult son lifted the J.H.'s legs & was touching them while stated "look at how swollen & hard your legs are", J.H. replied "no, that can be squizzed, look", the adult son replied "well no mother, I'm going to tell the nurse" & J.H. replied "I don't want to end up in a hospital Arthy"; The adult son replied "You're 97 & a half mother, this can't be taken lightly, I hope you're writing this down [he turned to look at me]

The adult son cut the end of the bouquet so he can place them in a vase for J.H.'s room.
J.H. was trying to tell me something but the adult son pulled her & stated "let's go mother".

[Cont. of January 20th; 2023]

• After they went into the unit, J.H. saw a man & asked "Oh is that Leg-y", the adult son replied "no mother".

• While standing in front of J.H.'s bedroom door the adult son stated "Pam Blomer says I can't come in, look at your sheet, & you pay as much for his dump".

January 27th, 2023

At 11:05 am, the adult son met J.H. in the private room.

They greeted each other & talked about the flowers he brought.

The adult son mentioned he has to pick up a police report, J.H. asked him if he did something, & he explained to her about a car accident he got into.

They talked about the director of the facility.

He mentioned that J.H. was lost weight & J.H. did not think so.

They walked to J.H.'s bedroom; He stood in front of the bedroom's door & stated "Pam Blomer says I can't go into your room, she won't allow me to bring you food or call you" & J.H. replied "she just wants to kneel into people" & the adult son replied "yes, you're right".

At 12pm, the adult son said his goodbyes & left.